**Terms and Conditions**

Service provider and hosting provider name: ÖKONET-EURÓPA Kft.

Registered office of the service and hosting provider: 6000, 2371 Dabas Bánki Donát utca 4.

Location of the service provider and hosting provider: 2371 Dabas, Bánki Donát út 4.

E-mail address of the service provider and hosting provider: info@okonet.hu

Phone number of the service and hosting provider: +36 (29)560-180

Postal address of the service provider and hosting provider: 2371 Dabas, Bánki Donát út 4.

Website of the Service Provider: www.okonet.hu

Authority registering the service provider and hosting provider: National Data Protection and

Authority for Data Protection and Freedom of Information (NAIH)

Registration number: NAIH-87403/2015

Court of registration: Budapest District Court Court of Registration

Service and hosting provider company registration number: 13-09-202451

Service and hosting provider tax number: 11930114-2-13

The present General Terms and Conditions (hereinafter referred to as "GTC") set out the rights and obligations of ÖKONET-EURÓPA Limited Liability Company (hereinafter referred to as "Service Provider") and the Customer (hereinafter referred to as "Customer") using the e-commerce services provided by the Service Provider through the http://webshop.okonet.hu webshop. (Service Provider and Customer hereinafter referred to collectively as the Parties). The GTC apply to all legal transactions and services that take place through the http://webshop.okonet.hu webshop, regardless of whether they are performed from Hungary or abroad, by the Service Provider or its intermediary.

**1. General information, formation of the contract between the Parties**

1.1 The present GTC shall apply to all e-commerce services provided in Hungary via the electronic shop (hereinafter referred to as the Online Shop) located on the website http://webshop.okonet.hu (hereinafter referred to as the Website). Furthermore, these GTC shall apply to all commercial transactions in the territory of Hungary between the Parties as defined in this Agreement. Purchases made in the http://webshop.okonet.hu Online ÖKONET Store are governed by Act CVIII of 2001 on certain aspects of electronic

commerce services and information society services ("Act on Electronic Commerce Services").

1.2.

1.3.

1.4. This may be done by telephone or e-mail. The contract concluded between the parties with the purchase of the goods in Hungarian shall be deemed a written contract, which shall be filed by the Service Provider and kept by it for 5 years after its conclusion.

1.5 The language of the contract is Hungarian.

1.6 The Service Provider shall not be subject to the provisions of any code of conduct.

1.7.

- Customer service office location: 2371 Dabas, Bánki Donát út 4
- Customer service opening hours: 8-16 hours on working days
- Phone: +36 (29)560-180
- Fax: +36 (29)362-979
- Internet address:http://webshop.okonet.hu
- E-mail: info@okonet.hu

**2.**

2.1. Registration is possible on the following website: http: //www.biocomnetwork.ch The registration can be done by filling in the form on the main page under the Registration menu item, and after clicking on the link sent in the e-mail validating the registration, the orders required for registration can be placed. By registering on the Website, the Customer declares that he/she has read and accepted the terms and conditions of these GTC and the Privacy Policy published on the Website, and agrees to the data processing contained in the Privacy Policy.

2.2 The Service Provider shall not be liable for any delay in delivery or any other problem or error caused by the Customer's incorrect and/or inaccurate data. The Service Provider shall not be liable for any damage resulting from the Customer's forgetting his password or from the password becoming accessible to unauthorised persons for any reason not attributable to the Service Provider. The Service Provider shall treat each registration as a separate legal entity. It is possible to change previously recorded data after logging in by clicking on the Personal Settings link and going to the Change Personal Data section at https://webshop.biocomag.ch. The My Data menu item is not available during an active shopping cart. Changes do not affect the data of packages previously submitted but not yet delivered. Some data can only be changed by the

service provider, you can request this in writing at admin@biocomag.ch from your registered email account by entering your registration number. The Service Provider shall not be liable for any damage or error resulting from the modification of the registered data by the Customer.

2.3.

**3.**

3.1 The essential properties and characteristics of the goods to be sold, instructions for the use of the goods can be obtained from the information page of the specific item, with the detailed actual properties of the goods being included in the instructions for use that will be enclosed with the product. The contractual performance of the Service Provider shall be deemed to be deemed to have been performed by the Service Provider if the product has more favourable or preferable characteristics than the information provided on the website or in the instructions for use. If you have any questions about the goods before purchase, our customer service is at your disposal. Where required by law, the instructions for use of the products we sell are included with the goods. If, by chance, you do not receive the compulsory instructions with the goods, please contact our customer service immediately before using the goods and we will replace them. If you require more information about the quality, essential characteristics, use or usability of any of the goods on the Website than is provided on the Website, please contact our customer service, whose details and contact details are set out in section 1.7.

3.2 The purchase price is always the amount indicated next to the selected product, which, unless otherwise indicated, already includes VAT. The purchase price of the products does not include the cost of delivery.

3.3 The Service Provider reserves the right to change the prices of the products that can be ordered from the Website, with the modification taking effect at the same time as the order is placed on the Website. In the event of a price reduction between the date of sending the electronic payment notification and the date of receipt of the product, we are not able to refund any money when you make a payment by online credit card. The security check of the online payment transaction takes a minimum of 24 hours, after which the product can only be accepted.

3.4 If the Service Provider, despite all due care and diligence, displays an incorrect price on the Webshop interface, in particular a clearly incorrect price, e.g. a "0" Ft or "1" Ft price that differs significantly from the generally accepted or estimated price of the product, or a price that is "0" Ft or "1" Ft due to a system error, the Service Provider is not obliged to deliver the product at the incorrect price, but may offer to deliver the product at the correct price, in the knowledge of which the Customer may withdraw from the purchase.

3.5.

3.6. It is possible to place an order on the website http://webshop.okonet.hu by logging in after registration and then using the shopping cart. The Customer can add the selected product to the Shopping Cart by clicking on the "Add to Cart" link on the page with the product details that appears after clicking on each product. The contents of the Shopping Cart can be modified by clicking on the "Add to Cart" link, where the desired quantity of each product can be specified, and the contents of the Shopping Cart can be modified or deleted. If the Customer has finalised the contents of the Shopping Cart, he/she can check the details of his/her order, modify the delivery address and select the payment method before placing the order, on the summary page that appears after clicking on the "Checkout" link. From the summary page, the Customer can click on the "Back" link to modify the contents of his Shopping Cart according to his needs. The order is placed and the offer is sent by clicking on the "Order" option on the summary page of the Cashier. The "Order" is subject to payment by the Customer.

3.7. The contact details of the electronic invoice can be found on the order confirmation.

**4.**

4.1 At any stage of the order and until the order is sent to the Service Provider, the Customer has the possibility to correct data entry errors in the order interface at any time in the Webshop (e.g. deleting a product from the shopping cart by clicking on the "Delete" button).

**5.**

5.1.The Service Provider shall confirm the receipt of the offer (order) sent by the Customer to the Customer without delay, by means of an automatic confirmation e-mail within 48 hours at the latest, which confirmation e-mail shall contain the data provided by the Customer during the purchase or registration (e.g. billing and shipping information), the order ID, the date of the order, the list of items belonging to the ordered product, the quantity, the price of the product, the shipping cost and the final amount payable. This confirmation email will inform the Customer that his order has been received by the Supplier.

5.2 This confirmation e-mail shall constitute acceptance of the offer made by the Customer on the part of the Service Provider and this confirmation shall constitute a valid contract between the Service Provider and the Customer.

5.3 The Service Provider accepts the Customer's order (offer) by means of this confirmation - acceptance e-mail, in which the Customer is informed, among other things, e.g. of the expected delivery time. A valid contract is then concluded between the parties.

5.4 The Customer shall be released from the obligation to make an offer if he does not receive an acceptance e-mail from the Service Provider concerning his order without delay, i.e. within 48 hours.

5.5 If the Customer has already sent his order to the Service Provider and notices an error in the data contained in the confirmation e-mail, he must notify the Service Provider in writing within 1 day at megrendeles@okonet.hu or info@okonet.hu in order to avoid the execution of unwanted orders.

5.6 The order shall be deemed to be a contract concluded by electronic means and shall be governed by Act V of 2013 on the Civil Code, Act CVIII of 2001 on certain aspects of electronic commerce services and information society services. The contract is subject to the provisions of Government Decree 45/2014 (26.02.2014) on the detailed rules of contracts between consumers and businesses and takes into account the provisions of Directive 2011/83/EU of the European Parliament and of the Council on consumer rights.

**6. Delivery and payment terms**

6.1 The Service Provider shall deliver the ordered goods free of charge to the Customer's home using its own means of transport or a transport company, if the gross value of the order in question is equal to the amount of the free delivery charge published on the Website or if a free delivery offer is indicated on the Website for the time of purchase. For Orders placed outside the free delivery period or for Orders placed with a delivery less than the free delivery amount, the freight charges shall be borne by the Customer, and the freight charges shall be shown on the invoice. The Customer can find out the current delivery charge by following the link https://webshop.okonet.hu/index.php?page=szallitasi-informaciok. If several orders are received from the same Customer on the same day, they will be taken into account separately for the delivery charge and only orders exceeding the value that qualifies for free delivery will be delivered free of charge. The Service Provider reserves the right to change the delivery charge, with the change taking effect at the same time as it is published on the Website. The change will not affect the purchase price of products already ordered.

6.2 The Service Provider shall provide the Customer with the possibility to choose the delivery date after the order has been fulfilled, which does not indicate a specific date, but is only an approximate delivery interval. The Service Provider is not able to deliver at a specific time. The delivery times given under the Home Delivery link in the Services menu of the Website are indicative only, the actual delivery time will always be indicated in the order confirmation.

6.3. Products ordered cannot be collected in person.

6.4 The Services ordered on the Website will be fulfilled by the Supplier at the location indicated in the order confirmation sent to the Customer by e-mail.

6.5. The Customer can find information on the payment methods and pick-up options provided by the Service Provider at http://webshop.okonet.hu/index.php?page=szallitasi-informaciok.

6.6 The maximum amount of cumulative cash on delivery orders within one month is HUF 200.000. Above this limit, products may only be purchased by credit card or, if the value is above the limit, by optional transfer payment.

IMPORTANT!!! If you choose the transfer payment option, you must start the transfer at the latest in the given month, only then we will credit the order for the given month.

6.7 In the case of cash on delivery orders, a cash on delivery fee of HUF 500.- per order will be charged and collected in addition to the value of the order.

6.8 Please be informed that the total amount of your order may differ slightly (100-200 HUF) from the amount on the invoice due to rounding rules or if your parcel contains goods subject to customs duties.

**7. Right of withdrawal**

The provisions of this clause apply only to natural persons acting outside the scope of their profession, occupation or business activity who buy, order, receive, use or make use of goods and who are the addressee of commercial communications or offers relating to goods (hereinafter referred to as "Consumer").

The consumer is entitled, in the case of a contract for the sale of goods

a) to,

b) in case of supply of several products, the last product supplied,

(b) to withdraw from the contract without giving any reason within fourteen (14) days of the date of receipt of the goods by the consumer or a third party other than the carrier and indicated by the consumer.

The consumer may also exercise his right of withdrawal during the period between the date of conclusion of the contract and the date of receipt of the goods.

The consumer shall not have the right of withdrawal

- in the case of a service contract, after the service has been fully performed, provided that performance has begun with the consumer's express prior consent and the consumer has acknowledged that he loses his right of withdrawal once the trader has fully performed the contract;

- in the case of the sale of goods or services the price of which is subject to fluctuations in the financial markets which are beyond the trader's control and which are possible during the withdrawal period;
- goods which have been produced on the instructions or at the express request of the consumer or which have been clearly tailored or acquired for the consumer.

7.1. Procedure for exercising the right of withdrawal

7.1.1.1 If the Consumer wishes to exercise his right of withdrawal, he may send a clear statement of his intention to withdraw by filling in the form in the downloads menu (for example, by post, fax or e-mail) to the Supplier, using the contact details indicated in point 1 of these GTC, in the original, at the latest together with the returned product. The consumer shall exercise his right of withdrawal within the time limit if he sends his notice of withdrawal to the Service Provider before the expiry of the time limit indicated above.

7.1.2 The burden of proving that the Consumer has exercised his right of withdrawal in accordance with the provisions set out in Clause 7 shall lie with the Consumer.

7.1.3 In both cases, the Service Provider shall immediately acknowledge receipt of the Consumer's withdrawal by e-mail.

7.1.4 In the case of a written withdrawal, it shall be deemed to have been validated within the time limit if the Consumer sends the Supplier his declaration to this effect within 14 calendar days (up to and including the 14th calendar day).

7.1.5 In the case of notification by post, the date of posting, in the case of notification by e-mail or fax, the date of sending the e-mail or fax shall be taken into account by the Service Provider for the purpose of calculating the time limit. The Consumer shall post his letter by registered mail so that the date of dispatch can be credibly proven.

7.1.6 In the event of withdrawal, the Consumer shall return the ordered product to the Service Provider's address indicated in clause 7.1.8 without undue delay, but no later than 14 days from the date of the communication of his/her withdrawal. The time limit shall be deemed to have been observed if the Consumer sends (posts or delivers to the courier service ordered by him) the product before the expiry of the 14-day time limit.

7.1.7 The cost of returning the product to the Service Provider's address shall be borne by the Consumer. The Service Provider shall not be able to accept the parcel returned by cash on delivery. The right of withdrawal for products purchased by home delivery can also be exercised at the Service Provider's specialised stores. At the Customer's request, the Service Provider will arrange for the return of the goods, and the Service Provider's customer service will be available to deal with any such requests.

7.1.8.

7.1.9. The Service Provider is entitled to withhold the refund until the product has been returned or the Consumer has provided credible proof that it has been returned, whichever is the earlier.

7.1.10. The Supplier shall use the same method of payment as that used for the original transaction for the refund, unless the Consumer expressly agrees to another method of payment; no additional costs shall be incurred by the Consumer as a result of using this method of refund.

7.1.11. The Consumer shall be held liable for depreciation of the product only if it is due to use beyond the use necessary to establish the nature and characteristics of the product.

7.1.12 The water purifier may be reclassified as a hygiene product after it has been put into service and after it has come into contact with water, so that the right of withdrawal shall apply to the consumer in part. In order to restore the appliance to its original condition, the complete cleaning set must be replaced. The cost of which will be borne by the consumer. At the current price list price.

**8.**

8.1.

8.1.1.1 The Service Provider is subject to a warranty obligation for its products pursuant to the Civil Code and Government Decree 151/2003, which means that during the warranty period, it is only exempted from liability if it proves that the defect is due to the improper use of the product.

8.1.2 The duration of the warranty (the warranty period) starts with the actual performance, i.e. the delivery of the product to the Customer or the putting into service of the product.

8.1.3 Consumer durables are the products listed in the Annex to Government Decree 151/2003 (IX.22) on the mandatory warranty for certain consumer durables, for which the legislation provides for a mandatory warranty period of one year.

8.1.4 In the event of a warranty, the Customer shall have the same rights as those set out in clause 9.1 in the section on the warranty of accessories.

8.1.5 The Service Provider shall be released from its warranty obligation only if it proves that the cause of the defect arose after performance.

8.1.6 The Customer shall not, however, be entitled to assert a warranty claim and a guarantee claim or a product warranty claim and a guarantee claim for the same defect at the same time and in parallel. Notwithstanding these limitations, the Buyer shall have the rights under the warranty irrespective of the entitlements set out in Clauses 9.1 and 9.2.

8.2. Voluntary warranty

8.2.1 The Service Provider shall provide a warranty for the Products sold by it for the duration indicated on the Website in the Product description, which may be longer than the duration specified in the Government Decree. The Service Provider shall communicate the duration of the warranty for each Product at the latest by means of the information on the warranty certificate (warranty ticket) provided at the time of receipt of the Product by the Customer.

**9. Warranty**

9.1. Warranty for accessories

9.1.1.1 The Customer may assert a warranty claim against the Service Provider in the event of defective performance by the Service Provider. In the case of a consumer contract, the Customer may assert a warranty claim within a limitation period of 2 years from the date of receipt of the product for product defects that existed at the time of delivery of the product. After the two-year limitation period, the Customer may no longer enforce his rights under the warranty.

9.1.2 In the case of a contract concluded with a non-consumer, the rightful claimant may enforce his warranty claims during the limitation period of 1 year from the date of receipt.

9.1.3 The Customer may, at his option, request repair or replacement, unless the fulfilment of the Customer's chosen claim is impossible or would involve disproportionate additional costs for the Supplier compared to the fulfilment of his other claim. If the repair or replacement was not or could not have been requested by the Customer, the Customer may request a proportionate reduction of the consideration or the Customer may have the defect repaired or replaced by another party at the expense of the Service Provider or, as a last resort, may withdraw from the contract. There shall be no right of withdrawal for minor defects.

9.1.4 The Customer may switch from one warranty of convenience to another, but shall bear the cost of the switch, unless it was justified or the Service Provider gave a reason for it.

9.1.5 The Customer shall notify the Service Provider of the defect immediately after its discovery, but no later than two months after the discovery of the defect.

9.1.6. The Customer may assert a claim for warranty of accessories directly against the Service Provider.

9.1.7 Within six months from the date of performance of the contract, the Customer may assert a claim for a warranty claim on the basis of the defect, provided that the Customer proves that he has purchased the Product from the Supplier (by presenting an

invoice or a copy of the invoice). In such a case, the Supplier shall be released from the warranty only if he rebuts this presumption, i.e. proves that the defect in the Product occurred after delivery to the Customer. If the Service Provider can prove that the cause of the defect is attributable to the Customer, the Service Provider is not obliged to accept the Customer's warranty claim. However, after six months from the date of performance, the Customer shall be obliged to prove that the defect which he has discovered existed at the time of performance.

9.1.8 If the Customer asserts a warranty claim in respect of a part of the Product which is separable from the Product in respect of the defect indicated, the warranty claim shall not be deemed to be asserted in respect of the other parts of the Product.

9.2. Product Warranty

9.2.1 In the event of a defect in the product (movable good), the purchaser as a consumer may, at his option, either exercise the right set out in clause 9.1 or claim under the product warranty.

9.2.2 The Customer shall not, however, be entitled to assert both a warranty claim and a product warranty claim for the same defect at the same time. However, in the event of a successful product warranty claim, the Customer may assert a claim for a replacement product or repaired part against the manufacturer.

9.2.3 As a product warranty claim, the Customer may only request the repair or replacement of the defective Product. The Customer must prove that the product is defective in the event of a product warranty claim.

9.2.4 A Product shall be deemed to be defective if it does not meet the quality requirements in force at the time of its placing on the market or if it does not have the characteristics described by the manufacturer.

9.2.5 The Customer may claim under a product warranty within two years of the date on which the product was placed on the market by the manufacturer. After this period has expired, the Customer shall lose this right. The Customer shall notify the manufacturer of the defect without delay after the defect has been discovered. A defect communicated within two months of its discovery shall be deemed to have been communicated without delay. The consumer shall be liable for any damage resulting from the delay in notification.

9.2.6 The Customer may exercise a product warranty claim against the manufacturer or distributor of the movable item (Service Provider).

9.2.7.

9.2.8 The manufacturer or distributor (Service Provider) shall be released from its product warranty obligation only if it can prove that:

- the product has not been manufactured or placed on the market in the course of its business, or
- the defect was not detectable according to the state of science and technology at the time of placing on the market, or
- the defect in the product is due to the application of a law or a compulsory standard laid down by a public authority.

9.2.9 The manufacturer or distributor (Service Provider) need only prove one ground for exemption.

**10 Liability**

10.1 The information on the Website is provided in good faith, but is for information purposes only and the Service Provider is not responsible for the accuracy or completeness of the information.

10.2 The Customer may use the Website solely at his/her own risk and accepts that the Service Provider shall not be liable for any material or non-material damage arising from the use of the Website, other than for breach of contract caused intentionally, by gross negligence or by criminal offence, or for damage to life, limb or health.

10.3 The Service Provider excludes all liability for the conduct of the users of the Website. The Customer shall be fully and exclusively responsible for its own conduct, in which case the Service Provider shall cooperate fully with the competent authorities in order to detect any infringements.

10.4 The pages of the Service may contain links to the pages of other service providers. The Service Provider is not responsible for the privacy practices and other activities of these service providers.

10.5 The Service Provider is entitled, but not obliged, to monitor the content that may be made available by the Customers when using the Website, and the Service Provider is entitled, but not obliged, to look for indications of illegal activity with regard to the content posted.

10.6 Due to the global nature of the Internet, the Customer agrees that in using the Website, it shall act in compliance with the provisions of applicable national laws. If any activity related to the use of the Website is not permitted under the laws of the Customer's country, the Customer shall be solely responsible for such use.

10.7 If the Customer discovers any objectionable content on the Website, he/she shall immediately notify the Service Provider. If the Service Provider, in the course of its good faith conduct, considers the report to be justified, it shall be entitled to delete the information or to amend it without delay.

**11. Copyright**

11.1 The Website is protected by copyright. The Service Provider is the copyright owner or the authorised user of all content displayed on the Website and in the provision of the services available through the Website: any copyright works or other intellectual works (including, but not limited to, all graphics and other materials, the layout, design, editing, software and other solutions, ideas and implementations used).

11.2 The saving or printing of the contents of the Website and parts thereof on physical or other media for private use or with the prior written consent of the Service Provider is permitted. Any use other than for private purposes, such as storage in a database, transmission, publication or downloading, commercialisation, etc., is only possible with the prior written consent of the Service Provider.

11.3 In addition to the rights expressly provided for in these GTC, neither the registration, nor the use of the Website, nor any provision of these GTC shall grant the Customer any right to use or exploit in any way any trade name or trademark displayed on the Website. Apart from the display, temporary reproduction and private copying required for the normal use of the Website, these intellectual works may not be used or exploited in any other form without the prior written permission of the Service Provider.

**12. Enforcement of rights**

12.1. Complaints

The Customer may submit consumer complaints about the product or the Service Provider's activities to the following contact details:

Customer Customer Service (Customer Service)

- Address.
- Phone/fax: 8-16 h on working days, +36 (29)560180
- E-mail: info@okonet.hu

The Customer may submit a consumer complaint about the product or its activities to the contact details in section 12.1.

The Service Provider is obliged to examine and respond to the written complaint within thirty days of receipt and to ensure that the response reaches the Customer. If the Service Provider rejects the complaint, it shall state the reasons for its position in its reply on the substance of the rejection.

The Service Provider shall keep a record of the complaint and a copy of the reply for five years.

12.2. Other means of redress

If any consumer dispute between the Service Provider and the Customer is not resolved in negotiations with the Service Provider, the following enforcement options are available to the Customer:

- Writing a letter of complaint to the Service Provider's email address or address. The Service Provider will reply in writing within 30 days to any correspondence sent to the Customer's email address or to the Customer's address at the address of the Customer's email address.
- Complaining to the consumer protection authorities. If the Customer detects a violation of his consumer rights, he has the right to lodge a complaint with the consumer protection authority in his place of residence. Once the complaint has been examined, the authority shall decide whether to initiate consumer protection proceedings.
- Conciliation Body. For the out-of-court and amicable settlement of consumer disputes concerning the quality, safety and application of product liability rules, as well as the conclusion and performance of the contract, the Customer may initiate proceedings before the conciliation body attached to the professional chamber of his/her place of residence.
- The Chamber of Commerce and Industry of Pest County and Érd Megyei Jogú Városi Kereskedelmi és Iparkamara
- (Pest County Conciliation Board):
- Address: 1119 Budapest, Etele út 59-61.
- Mailing address: Pest County Conciliation Board 1364 Budapest, PO Box 81.
- Telephone, fax: (+36-1) 269-0703, (+36-1) 784-3076, (+36-1) 784-3149: (76) 501-538
- E-mail address: pmbekelteto@pmkik.hu
- Court proceedings. The customer is entitled to enforce his/her claim arising from a consumer dispute before a court of law in civil proceedings in accordance with the provisions of Act V of 2013 on the Civil Code and Act III of 1952 on the Code of Civil Procedure.
- Our company also cooperates in conciliation proceedings. Information about the Conciliation Board and contact details of the Conciliation Boards can be found HERE (pdf format).

ODR Link

The online dispute resolution platform is also available.

ODR
link: **https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=HU**

**13. Other provisions**

13.1 The http://webshop.okonet.hu Online ÖKONET Store is a PHP - MySQL based information system, the security level is adequate, there is no risk in using it, however, we recommend you to take the following precautions: use virus and spyware protection software with an up-to-date database, install security updates of the operating system. Purchasing from the Website implies the Customer's knowledge of the technical and technological limitations of the Internet and acceptance of the potential for error inherent in the technology.

13.2 The Service Provider's Internet shop normally serves orders for household quantities.

13.3 The Service Provider is entitled to unilaterally modify the terms and conditions of these GTC at any time. 13.3.1 The Service Provider shall inform the users of the amendments by e-mail prior to their entry into force. When the amendments enter into force, registered users must expressly accept them when logging on to the site in order to use the site.

Dabas, 04. 11. 2019.

Appendix to the Terms and Conditions of "ÖKONET-EURÓPA" Ltd.

Decree 45/2014 (II. 26.) of the Government of the Republic of Hungary.

on detailed rules of contracts between consumers and businesses

Annex 2 to the Government Decree 45/2014 (II. 26.)

Click HERE to download the model withdrawal/cancellation notice

(fill in and return only in case of withdrawal/cancellation of the contract)

To download the GTC in PDF format, click HERE